

5.0 Business Partners

5.1 Responsibility

L&R Josyfon Ltd. is responsible for social and environmental performance of supply chain and business partners. Primarily focussed on identifying and working with various business partners.

5.2 Procedure

5.2.1 Classification of Business Partners

- All major suppliers and customers are classified as significant business partners based on
 - High Volume/ Value supply
 - Suppliers that are deemed important for Business.
- a list of business partners is prepared/ updated.

5.2.2 Selection of Business Partners (Contractors, Agents, Customer, Suppliers, and Joint Ventures Partners)

- It is ensured that all Business Partner dealing with L&R Josyfon Ltd. must be willing to implement with sincerity the intent of the Business Practices (Respect for Human Rights), Complying with the Legal requirements and preferably become certified to the RJC standard requirements.
- L&R Josyfon Ltd. gives preference to business partners who are willing to Participate in RJC implementation program.
- No business partner is onboarded without appropriate KYC / KYS (Know your customer or Know your supplier) provisions complied. (Refer

5.2.3 Communication of Business Practices

- All Business partners are informed about the business practices by sharing a copy of L&R Josyfon Ltd. policy and Communication Letter Annexure 3.1.
- Where a business partners (Contractors or Sub-contractors, Third Party including sub-contracted workers) requests, L&R Josyfon Ltd. provides the policy in business contract or memos with respect to understanding the business practices.
- As required, Training is provided to significant business partners as and where appropriate and record is maintained.
- Management can emphasize to the business partners the importance of complying with these business practices.
- Business Practices Policy are informed to visitors and contractors during their visits/ interactions with L&R Josyfon Ltd.

5.2.4 Compliance to RJC of Business Partners:

- L&R Josyfon Ltd. shares a self-declaration sheet for commitment to implementations of business practices to all the business partners.
- Business Partners encouraged to implement the business practices by assessing the risks, identifying the significant business partners and communicate the importance of business practices and their own commitments towards RJC.
- L&R Josyfon Ltd. applies reasonable effort to ensure that the significant risks are captured and adequately addressed in the Risk register by business partner.

- The business partners need to include human rights and labour related risks in the risk assessment that is Human rights, Due Diligence for responsible sourcing from conflict affected and high risks area, Sourcing directly from artisanal and small-scale mining, Security, child Labour, Forced Labour & Health & safety)
- Based on the risk assessments we can identify the business partners who can
 - Impact L&R Josyfon Ltd. reputation or Performance
 - Compliance to RJC standards

5.3 Records

- Self-Declaration for Business Partners (Annexure 5.1)
- *List of business Partner (Annexure 5.2)*
- KYC/ KYS of Business Partner (Annexure 12.1)